No one plans to spill milk on their Chromebook or drop an iPad face down in the classroom! They're called accidents for a reason...they happen, they're unintentional. What is planned is the Peace of Mind our customers have knowing their education devices are protected by GoCare.

We take the worry out of those moments by providing an EZ Claims process. Filing a claim has never been easier. Our all USbased customer service team quickly processes claims to get damaged devices on the road to repair.

A cracked screen is an expensive repair, but not when your device is covered by GoCare.

Solutions, not stress. That's the GoCare Peace of Mind promise.



#### Santa Ana Unified School District has selected

GoCare as their preferred protection plan vendor for their student issued Chromebooks.

Let GoCare help you keep your student's device protected from life's accidents.

It is quick and easy to purchase your discounted school coverage

# at: www.gocare.com/sausd

We accept Visa, MasterCard, Discover, AMEX, and PayPal

## WHAT IS COVERED

Accidental Damage from Handling Damage from drops, such as cracks, dings, housing damage, or shattered screens.

Liquid damage from spills to full submersion

**Theft** – devices that are stolen (meeting certain criteria) Mysterious Disappearance (lost) - Lost devices Burglary/Robbery – Devices taken by force Perils – Fire, Vandalism, Natural Disasters

#### **PLAN DETAILS**

Device Coverage

Deductible Term Cost

**HP Chromebook 11** Accidental Damage, Theft, Lost, Burglary/Robbery, and Perils \$0 1 Year \$32.99

Device Coverage

Deductible Term Cost

iPad Mini 2 Accidental Damage, Theft, Lost, Burglary/Robbery, and Perils \$0 1 Year \$24.99

## HOW IT WORKS

When an issue occurs, file a Claim online. Liquid damage claims must be filed within 7 calendar days; all other claims must be filed within 30 days of the incident. Sooner is always better!

A complete, detailed claim form is imperative to the prompt processing of any claims. We want to resolve issues quickly, so we have made the claims process a breeze.

Our Claims Specialists will the review the claim in 4-6 business hours. Once approved, packing and shipping instructions will be emailed along with a prepaid shipping label.

If we must replace a device, we take ownership of the original device and provide a replacement or settlement based on our agreement. The remaining coverage transfers to the new device.



GoCare is one of the largest independent insurance providers for mobile electronic devices. We take pride in the comprehensive coverage we offer and our simple, easy to use claims process. With a 5 star Trust Pilot rating, an A rating with the BBB, and thousands of ecstatic customers, GoCare values every customer's experience.

Underwritten by Fortegra Financial and affiliates, part of the Tiptree Financial Family.

www.gocare.com

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